

**Defence Force Superannuation Scheme** 

# 

## **Annual Report**



**Details of scheme** 

12

Information on contributions and scheme participants

5

03

Changes relating to the scheme

6

04

Other information ( for particular types of managed funds

6

05

Changes to persons involved in the scheme

9

06

How to find further information

9

07

Contact details and complaints

10

### **Scheme snapshot**

As at 31 March 2025



2,282

members



\$170,609

average member balance



\$389 million

invested



192

Prezzy Card winners across our savings schemes



15

first home purchases

### **Message from the Chief People Officer**

On behalf of the New Zealand **Defence Force Savings Schemes and** our dedicated team, I am pleased to welcome you to the 10th Annual Report for the New Zealand Defence Force Superannuation Scheme. It is a privilege to present this report and share the key highlights from the past year with you. This year marks a significant milestone as we celebrate 10 years of the NZDF Savings Schemes, a decade dedicated to supporting our members in achieving their home ownership dreams and securing their retirement. This milestone reflects our continued dedication to improving the financial wellbeing of the Defence community.

#### **Market Update**

The global financial markets have navigated a year of turbulence and economic challenges. The period began with a pause in positive stock market momentum due to rising prices and a slowdown in the US economy, impacting returns across various investment options. However, May and June 2024 brought a resurgence, driven by strong corporate earnings and encouraging economic data. Despite these gains, the latter part of the year brought some challenges. Unemployment began to rise and by December, the economy contracted. In response to these issues, the Reserve Bank of New Zealand decided to cut interest rates to encourage growth. By March 2025, concerns over US tariffs influenced market sentiment, leading to a cautious outlook. Overall, this year highlighted the dynamic nature of the financial landscape, with opportunities and challenges shaping investor strategies.

We continue to work to ensure that the Scheme best supports you to achieve your financial goals. During the year there were some changes made to the investments of the Scheme which were designed to improve investment returns. Despite the challenging market environment, we are pleased to see that these are now starting to have the intended results.

#### **Financial Advice and Tools to** support our members

In this report, I want to highlight the significance of quality financial advice and its vital role in helping our members build wealth. Making informed financial decisions is essential and I am proud that the NZDF Savings Schemes are dedicated to providing the tools and information necessary to support our members on their journey towards retirement. Furthermore, NZDF remains dedicated to supporting our members in achieving their retirement goals, as we believe in helping them secure a financially stable future.

A reminder that members of DFSS Category A and Category C have access to a free financial plan, funded by the respective reserve accounts. I urge all Defence Force superannuation scheme Category A and Category C members to take advantage of this offering. A financial plan is a powerful way of sorting your finances. If you have any questions, please contact the Benefits teams by email, benefits@nzdf.mil.nz.

#### **Acknowledgements**

Finally, I would like to extend my heartfelt thanks to everyone involved in managing the NZDF Savings Schemes, as well as our partners for their invaluable support. Their collaboration and dedication have been crucial to the success of the New Zealand **Defence Force Superannuation** Scheme over the past decade and our efforts to enhance the financial wellbeing of Defence Community members. I hope this report offers valuable insights and reflects our commitment to our members' financial wellbeing. If you have any questions or need further information, please feel free to reach out to the team at NZDF Savings Schemes or the Benefits team at NZDF.



**Jacinda Funnell Chief People Officer** 

### NZDF looking after your financial wellbeing

This annual report covers the Defence Force Superannuation Scheme, one of three NZDF Savings Schemes. As a member of the Defence Community, you can join the New Zealand Defence Force KiwiSaver Scheme and/or the New Zealand Defence Force FlexiSaver Scheme. The Defence Force Superannuation Scheme is closed to new entrants.

All three Savings Schemes are managed by Mercer, who administers these schemes, manages your investments and looks after the schemes' online portal **www.nzdfsavings.mil.nz** where you can check your personal information.

All NZDF Savings Schemes are part of the Force Financial Hub which has been set up so you can easily access all of the Defence Force's financial benefits in one place. As a member of the NZDF or former member, you are able to access products, benefits, services and tools through the Force Financial Hub.



The NZDF is committed to supporting your family to become financially secure.

#### **Further information**

There are lots of useful sources of further information to help you plan for your future and save for retirement. Here is a list of some places you may want to check out:



#### **Force Financial Hub**

It is a great source of information to help you and your family get sorted financially. Visit **www.force4families.mil.nz/ force-financial-hub** or Google "Force Financial Hub".



#### The Scheme's online portal

It contains a lot of information to help you make the most of your Scheme membership. This information includes useful articles and reports along with all the Scheme documents and forms you may need from time to time. You can also use the portal to sign in to your personal account and view information about your savings. To access the portal, go to www.nzdfsavings.mil.nz.



#### The Retirement Income Simulator

It is provided to plan for your retirement and keep your plan on track. Sign in to your personal account at **www.nzdfsavings.mil.nz** to check out this tool.



#### **Financial Advice from Become Wealth**

As a member of the Defence Community, you can get general advice about the Defence Force Superannuation Scheme and other NZDF investments, at no cost to you. If you need more detailed advice, an authorised financial adviser can provide you with more personalised advice and recommendations tailored to your individual situation, on matters such as financial planning for your retirement. To access the Become Wealth website, go to **become.nz**.

#### What retirement lifestyle do you want?

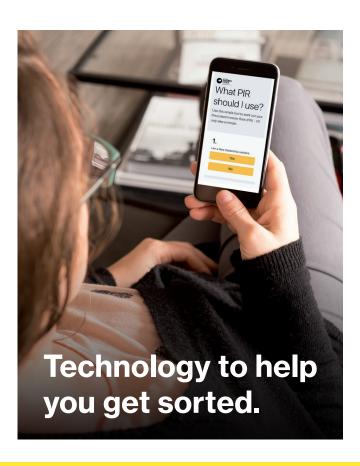
The gap between how much money retirees receive from NZ Super and how much they spend is growing. Many retirees today top up their NZ Super to maintain the lifestyle they want. The New Zealand Retirement Expenditure Guidelines (as at 30 June 2024) found that most New Zealanders aspire to and achieve a better standard of living in retirement than can be supported by NZ Super. This report splits the level of expenditure into 'No Frills' and 'Choices'. The 'No Frills' guidelines offer a basic standard of living that includes few, if any, luxuries. The 'Choices' guidelines represent a more comfortable standard of living, which includes some luxuries or treats. It also takes into account and splits the expenditure depending on whether you are a city dweller, or are living in a provincial location.

#### Key findings in this report

The New Zealand Retirement Expenditure Guidelines as at 30 June 2024.

		One-person nouseholds		wo-person nouseholds
Weekly NZ Super rates (after tax)*		\$538.42		\$828.34
Total weekly expenditure	Metro	Provincial	Metro	Provincial
No frills budget	\$687.84	\$564.25	\$909.90	\$1,031.85
Choices budget	\$768.76	\$752.41	\$1,739.85	\$1,210.18

<sup>\*</sup>Weekly superannuation rates have been updated to reflect the rates at 1 April 2025.



# Details of scheme

#### Name of the scheme:

Defence Force Superannuation Scheme.

Type of scheme: Legacy Superannuation Scheme.

Manager: Mercer (N.Z.) Limited

Supervisor: Trustees Executors Limited.

#### Status:

The Scheme is closed to new members.

#### Fund updates:

A fund update for each of the seven investment funds for the year ended 31 March 2025 was made publicly available on 30 June 2025.

#### Financial statements and auditors' report:

The latest full financial statements for the Scheme that comply with, and have been registered under, the Financial Markets Conduct Act 2013 cover the financial year 1 April 2024 to 31 March 2025 and were authorised for issue by the manager, Mercer (N.Z.) Limited, on 24 July 2025.

The auditor's report on those financial statements was dated 29 July 2025. The auditors' report did not refer to any fundamental uncertainty, nor was it qualified or modified in any respect.



# Information on contributions and scheme participants

All of the membership and other information in this section is shown for the year ended 31 March 2025. At 1 April 2024, the total amount of members' accumulation relating to 2,424 members was \$380,823,000. At 31 March 2025, the total amount of members' accumulation relating to 2,282 members was \$389,330,000.

Membership details	Contributing members	Non-contributing members	Total number of members
Number of members at 1 April 2024	1,452	972	2,424
Plus			
New members			0
Transfers from other schemes			0
Total new members			0
Less			
Retirement			17
Death			3
Transfers to other schemes			39
Other reasons			83
Total exits			142
Number of members at 31 March 2025	1,349	933	2,282

#### **Contributions**

Contributions are what helps you grow your retirement savings. Contributions to your account can come from you, NZDF and the government (if applicable).

#### Contributions received during the year ended 31 March 2025

Туре	Number of members	Total amount
Member contributions	1,382	\$8,583,264
Member voluntary additional contributions	63	\$562,944
Employer or other sponsor contributions		
Employer contributions	1,382	\$10,569,127
Government contributions	364	\$161,471
Total contributions		\$19,876,806

### Changes relating to the scheme

#### **Trust Deed**

There were no amendments to the Trust Deed during the year.

#### Terms of offer of interests in the Scheme

There have been no changes to the terms of offer of interests in the Scheme during the year.

#### Related party transactions

There were no changes to the nature or scale of the related party transactions. All related party transactions were conducted on normal commercial terms and conditions during the accounting period and were on arm's-length terms.

### Other information for particular types of managed funds

#### **Explaining returns**

The investment returns for each investment option provided by the Scheme are shown after all investment fees and taxes have been deducted.

There are three sets of investment returns shown for each option for the year covered in this report. This is because different tax rates apply and the one applicable to your returns depends on the tax rate being applied to you.

Please go online to purl.co.nz/pir\_nzdf and check that you have the correct tax rate selected for your savings.

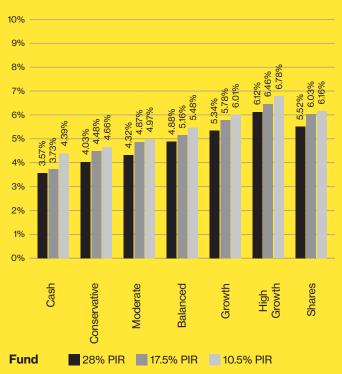
#### The Statement of Investment Policy and Objectives of the Scheme

The Statement of Investment Policy and Objectives (SIPO) was updated on 27 June 2024 to take into account changes in the strategic asset allocation, benchmarks and ranges in the diversified portfolios. Additionally, we included further information about our sustainable investment strategy in the updated SIPO.

The SIPO was also updated on 30 October 2024 to take into account Mercer's updated Investment Philosophy and a number of other minor changes.

Since the year end, the SIPO was updated on 16 June 2025, to take into account changes to the strategic asset allocation of the funds and the updated Mercer New Zealand Sustainable Investment Policy.

#### One year returns as at 31 March 2025 (after tax and fees)



#### You can find up to date performance information by visiting www.nzdfsavings.mil.nz.

Note: Returns in the graph above are based on the unit prices at 31 March 2025. For the unit prices applied to your account, login to www.nzdfsavings.mil.nz. The investment returns are shown after deducting fund fees (but excluding any applicable other charges) and after tax at the Prescribed Investor Rate (PIR) noted. Your individual return can differ from these returns depending on the unit price applicable to each contribution or withdrawal you have made and how long they have been invested, as well as what proportion of each fund you may have selected to invest in. Returns represent past performance only and are not an indication or guarantee of future performance.

#### How your investment earnings are worked out

Contributions made to the Defence Force Superannuation Scheme are used to purchase what are known as 'units' in your chosen investment option(s). The number of units that your money purchases depends on the unit price at the time of purchase. For example, if \$1,000 is contributed and the unit price is \$1.00 at that time, then 1,000 units would be purchased on your behalf.

Unit prices are calculated daily and fluctuate according to the investment performance of each investment option. The value of your investment at any time is simply the number of units you own multiplied by their price at that time.

Your latest member annual statement shows how many units you have, their price and your savings balance. You can also view unit prices by signing into your account at **www.nzdfsavings.mil.nz** at any time.

#### **Unit prices**

O p						
		1 April 2024*		3	1 March 2025	
Туре	28% PIR	17.5% PIR	10.5% PIR	28% PIR	17.5% PIR	10.5% PIR
Shares	1.9409	2.0353	2.0005	2.0556	2.1659	2.1316
High Growth	1.7902	1.8552	2.0037	1.9103	1.9863	2.1517
Growth	1.6395	1.6868	1.6018	1.7356	1.7933	1.7066
Balanced	1.5017	1.5472	1.5520	1.5810	1.6332	1.6434
Moderate	1.3433	1.3677	1.2895	1.4046	1.4378	1.3567
Conservative	1.2450	1.2724	1.2099	1.2967	1.3311	1.2678
Cash	1.1281	1.1480	1.1067	1.1678	1.1902	1.1546

<sup>\*</sup> Opening price as at 1 April 2024 is the closing price on 31 March 2024.



#### **Withdrawals**

Generally, Category A and C members' savings are locked in until you leave the NZDF (including from regular force to the reserves), when you can then access your savings or keep them in the Scheme. Upon leaving the regular force, Category B members' funds must remain in the complying section of the Scheme or can be transferred to a KiwiSaver scheme. There are some circumstances where members of all categories can withdraw their money sooner. These are:



#### Purchase of a first home

You may be able to withdraw some of your savings to put towards buying your first home. You may also be able to purchase a home if you owned a property before.



#### Significant financial hardship

You may be allowed to make a withdrawal from your account if the supervisor is satisfied that you are suffering or are likely to suffer financial hardship.



#### Serious illness

If you are suffering a serious injury, illness or disability, you may be able to make a withdrawal from your account.

Please note that there are a number of conditions that apply to each of the types of withdrawals discussed above.

#### Full withdrawals made during the year ended 31 March 2025

Туре	Number of members
Retirement	17
Leaving service/resignation/redundancy	74
Death	3
Total and permanent disablement	1
Permanent emigration	6
Transfer to a KiwiSaver scheme	39
Serious illness	2
Total full withdrawals	142

#### Partial withdrawals made during the year ended 31 March 2025

Туре	Number of members
Partial withdrawals	403
Financial hardship	8
First home withdrawal	15
Partial transfer to a KiwiSaver scheme	9
Matrimonial property	3
Retirement	0
Serious illness	0
Total partial withdrawals	438

Additional complying superannuation fund disclosures for the Category B section of the Scheme as at 31 March 2025:

- the market value of the DFSS's assets subject to complying fund rules is \$77,281,750 relating to 1,124 members; and;
- the value of withdrawals subject to complying fund rules totals \$6,438,906.

# Manager's annual statement

As the manager of the Defence Force Superannuation Scheme, we confirm that for the period ended 31 March 2025:

- all the benefits required to be paid from the Scheme in accordance with the terms of the governing document have been paid; and
- the market value of the Scheme property at 31 March 2025 equalled or exceeded the total value of the benefits that would have been payable had all members of the Scheme ceased to be members at that date and, where necessary, had provision been made for the continued payment of all benefits being paid to members and other beneficiaries as at the close of the financial year.

# Supervisor's annual statement

As the supervisor of the Defence Force Superannuation Scheme, we confirm that for the period ended 31 March 2025:

 all contributions required to be made to the Scheme were made in accordance with the terms of the governing documents.

# **Changes to** persons involved find further in the scheme

There were no changes to the manager, the supervisor, administration manager, investment manager, securities registrar, custodian or auditor of the Scheme.

Since the year end, Martin Lewington resigned as CEO of the manager on 27 June 2025.

There were changes to the directors of the manager during the year:

- Toni Ferrier was appointed as a director on 12 August 2024.
- Catherine Hales resigned as a director on 3 March 2025.

Since year end:

- · Kirsty Campbell was appointed as a director on 17 April 2025.
- · David Bryant was appointed as a director on 8 May 2025.
- Martin Lewington resigned as a director on 27 June 2025.

There was no change to the directors of the supervisor during the year.

There were changes to the control of the manager during the year:

· On 6 December 2024, the holding company of Mercer (N.Z.) Limited changed from MMC Holdings (New Zealand) ULC to Marsh Mercer Holdings (Australia) Pty Ltd.

# How to information

Information relating to the Defence Force Superannuation Scheme, the offer register and the Scheme register can be found at www.disclose-register.companiesoffice.govt.nz.

The Scheme register includes the financial statements, the governing document and the SIPO.

The offer register includes fund updates.

Information relating to the Scheme, such as fund updates, the annual report and other useful information, is available at www.nzdfsavings.mil.nz.

You can also call the manager on 0800 333 787 to request this information. All the information can be obtained from the manager without charge.

# 07

### Contact details and complaints

#### Contact details for the manager:

Mercer (N.Z.) Limited PO Box 105591, Auckland 1143 **Telephone:** 0800 333 787

#### Supervisor's contact details:

Trustees Executors Limited PO Box 4197, Auckland 1140

Attn: The Manager - Corporate Trustee Services

**Telephone:** 09 308 7100

#### Complaints and Privacy Officer's contact details:

Mercer (N.Z.) Limited
Attn: Privacy Officer
PO Box 105591, Auckland 1143

**Telephone:** 0800 333 787

In the first instance, please direct any complaints about your investment to Mercer at:

Mercer (N.Z.) Limited

PO Box 105591, Auckland 1143

Attn: Complaints and Privacy Officer

**Telephone:** 0800 333 787 **Email:** feedbacknz@mercer.com

Mercer may consult with the supervisor when considering your complaint.

If Mercer are unable to resolve your complaint, you may choose to contact the supervisor at:

Trustees Executors Limited PO Box 4197, Auckland 1140

Attn: The Manager - Corporate Trustee Services

**Telephone:** 09 308 7100

Mercer is a participant of the Insurance & Financial Services Ombudsman Scheme (IFSO Scheme) and the supervisor is a member of Financial Services Complaints Limited (FSCL), both of which are independent dispute resolution schemes.

If we are not able to resolve your complaint in our internal complaints process, you can refer your complaint to the IFSO Scheme.

You can contact the IFSO Scheme by:

Email: info@ifso.nz

Website: www.ifso.nz or use www.ifso.nz/make-a-complaint to make an online complaint.

Telephone: 0800 888 202

Address: PO Box 10-845, Wellington 6143

The IFSO will not charge a fee to any complainant to investigate or resolve a complaint.

If you have made a complaint to the supervisor and it has not been resolved, you can refer it to FSCL at:

Email: complaints@fscl.org.nz Telephone: 0800 347 257

Address: PO Box 5967, Wellington 6140

The FSCL will not charge a fee to any complainant to investigate or resolve a complaint. Further information about referring a complaint to FSCL can be found at www.fscl.org.nz.

Different procedures apply for IFSO and FSCL. Full details can be obtained at their respective websites.

#### Connect

To make sure you have all the facts, you can also:

Call us on 0800 333 787

Visit the Force Financial Hub website

Speak to New Zealand Defence Force Benefits team

Speak to a financial adviser on 0508 BECOME (0508 232 663)

